

Xellr

Job title: Service Engineer - CMM calibration & repair

Location: United Arab Emirates (UAE)

Job Summary:

We are seeking an experienced and skilled CMM Calibration and Installation Engineer to join our dynamic team. The ideal candidate will have a strong background in service engineering across multiple industries, including automobiles, aerospace, and industrial equipment, and possess expertise working with various CMM OEMs such as Zeiss, and Leitz. Experience in CMM applications (Polyworks, Calypso, Reinshaw etc) will be a distinct advantage. This position offers a competitive compensation package, multiple benefits, and the opportunity to work with world-class clients in a fast-paced, innovative environment.

Key Responsibilities:

- **Calibration & Installation:** Perform the calibration, installation, maintenance, and troubleshooting of Coordinate Measuring Machines (CMMs) from multiple OEMs (Zeiss, Leitz).
- **Service Support:** Provide on-site service support to clients, ensuring optimal performance of CMM systems.
- **Application Support:** Assist clients with applications (Polyworks, Calypso, Reinshaw etc), ensuring correct programming, measurement procedures, and software usage.
- **Client Relations:** Build and maintain strong relationships with customers, providing expert advice on CMM functionality, performance, and upgrades.
- **Troubleshooting & Repairs:** Diagnose and resolve complex technical issues related to CMM equipment, ensuring minimal downtime.
- **Training & Support:** Offer training to clients on proper machine use, maintenance practices, and software.
- **Documentation & Reporting:** Maintain accurate records of installations, calibrations, and repairs. Prepare service reports, schedules, and other documentation as required.
- **Continuous Improvement:** Stay up to date with industry trends, new technologies, and OEM developments. Contribute to internal process improvements.

Qualifications:

- 8-10 years of experience in service engineering, with a strong background in CMM calibration, installation, and maintenance.
- In-depth knowledge and hands-on experience with CMM systems from Zeiss and Leitz.
- Strong understanding of CMM applications and the ability to troubleshoot and provide guidance on software use and measurements.
- Experience working in industries such as automobiles, aerospace, and industrial equipment.
- Excellent problem-solving, technical, and diagnostic skills.
- Strong communication and customer service skills with the ability to work independently and as part of a team.
- Ability to travel to customer locations as needed.
- Fluency in English (knowledge of Arabic is a plus).

Preferred Skills & Experience:

- Experience in CMM application software and programming (e.g, Calypso, or similar).
- Certification in CMM calibration and installation or related technical fields.
- Experience working in a multi-national environment, particularly in Saudi Arabia or the GCC region.

What We Offer:

- Attractive salary and benefits package (including Car, Medical etc)
- Visa assistance for UAE
- Opportunity to work with world-class clients across diverse industries.
- Career development and growth opportunities within a global company.
- Comprehensive training and professional development programs.

If you are a dedicated professional with a passion for precision engineering and a proven track record in CMM calibration and installation, we encourage you to apply for this exciting opportunity. Join us and become a key part of our innovative team!