Xellr

Job Title: General Manager – Manufacturing Quality

Location: Dubai or India (with frequent travel to Europe and the Middle East)

Reports to: Founders / Advisory Board

Type: Full-Time | Senior Leadership Role

About the Role

We are seeking an experienced and mature General Manager – Manufacturing Quality to lead our global quality services business. This strategic leadership role will drive the setup and execution of operations centres in India, Europe, and the Middle East, and be responsible for end-to-end leadership of the business function.

The ideal candidate is someone who brings deep manufacturing quality expertise, a systems-thinking mindset, and the ability to balance strategic decision-making with hands-on execution. This role is part of our senior leadership team, working closely with the founders and advisory board to scale the business and deliver exceptional outcomes for our multinational clients.

Key Responsibilities

- Lead and manage the overall business function for manufacturing quality services
- Set up and operationalise centres of excellence in India, Europe, and the Middle East
- Build and lead cross-functional teams to deliver high-quality, scalable services
- Partner directly with multinational clients to understand needs and deliver solutions
- Implement global quality systems, standards (ISO, AS9100, IATF), and best practices
- Define KPIs and governance models to ensure service performance and accountability
- Develop scalable processes that enable growth, efficiency, and client satisfaction
- Work closely with the founders and advisory board to shape strategic priorities
- Represent the company in client meetings, executive reviews, and industry forums

What We're Looking For

- 15+ years of experience in manufacturing quality, operations, or industrial services
- Demonstrated leadership of regional or global quality teams
- Strong working knowledge of international quality standards and tools
- Proven ability to set up and scale operations across geographies
- Hands-on leadership style with strong business acumen and maturity
- Track record of working with multinational clients in industrial sectors
- Excellent communication, stakeholder management, and influencing skills
- Based in or willing to relocate to Dubai or India, with regional travel

What We Offer

- Strategic leadership role with global visibility
- Opportunity to build and lead operations from the ground up
- Collaborative culture with visionary founders and advisors
- Competitive compensation and performance-based incentives
- Base location in Dubai or India, with international exposure and travel

This is a high-impact leadership role offering the opportunity to spearhead advanced automation initiatives for global clients. If you're a results-driven leader with a passion for large-scale manufacturing transformation and thrive in dynamic environments, we'd be excited to hear from you.

How to Apply:

Please submit your CV and a brief cover letter outlining your experience with global automation projects and stakeholder management at **info@xellr.com**